

Terms & conditions of Diana Hartig Online Marketing, 1045 Northridge Drive, Squamish BC V8B0B2

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I am happy to negotiate any issues. Please understand that I am just a small business and that I have to follow some common rules. Please contact me if you need to discuss any problems I will work it out with you.

These are my terms &conditions:

- 1) By confirming your quote or by paying your invoice, you agree to this terms and conditions.
- 2) Since I am a small business I don't charge any tax. All prices are without tax.
- 3) It is possible to do a partial payment. But you need to contact me first and I need to agree to it.
- 4) The client is responsible in delivering content for the project completion in time and as discussed.
- 5) Upon completion of the services and full payment of all invoices, the designer shall assign IP rights to the Client. These IP rights include all ownership rights, including any copyrights, in any artwork, designs and software created by the Designer and incorporated into a final deliverable, except as otherwise noted in this Agreement.
- 6) In the event of cancellation of this assignment, ownership of all copyrights and the original artwork shall be retained by the Designer, and a cancellation fee for work completed, and expenses already incurred, shall be paid by the Client. Cancellation fee is based on the hours submitted, if the project is on an hourly basis or a percentage based on the time estimate for the entire job. A 100% cancellation fee is due once the project has been finished, whether delivered to the client or not. If the project is on an hourly basis and project is canceled by the client, the client agrees to pay no less than 100% of the hours already billed for the project at the time of cancellation plus a flat fee of \$250 or 50% of the remaining hours that were expected to be completed on the project, whichever is greater.

Thank you very much for doing business with me.

Diana